



Library Systems

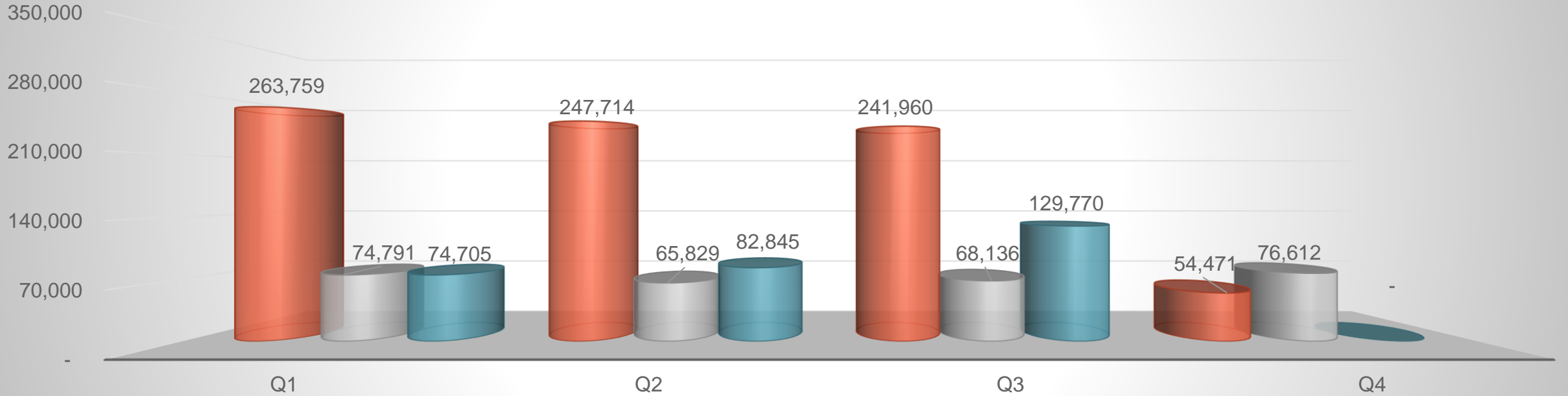
Quarter 3 of FY 2021/22
January, February, and March 2022

*This is an important quarter since the Library restored hours of operation in January of 2022.

Quarterly Report
FY 2021/22 – Q3
April 2022

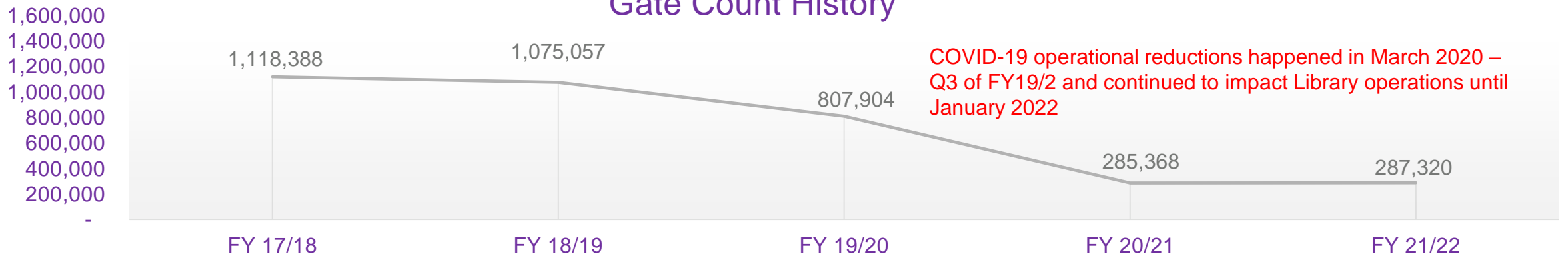
Prior YTD: 208,756
Current YTD: 287,320 (137.6%)

FY 19/20 FY 20/21 FY 21/22



Gate Count History

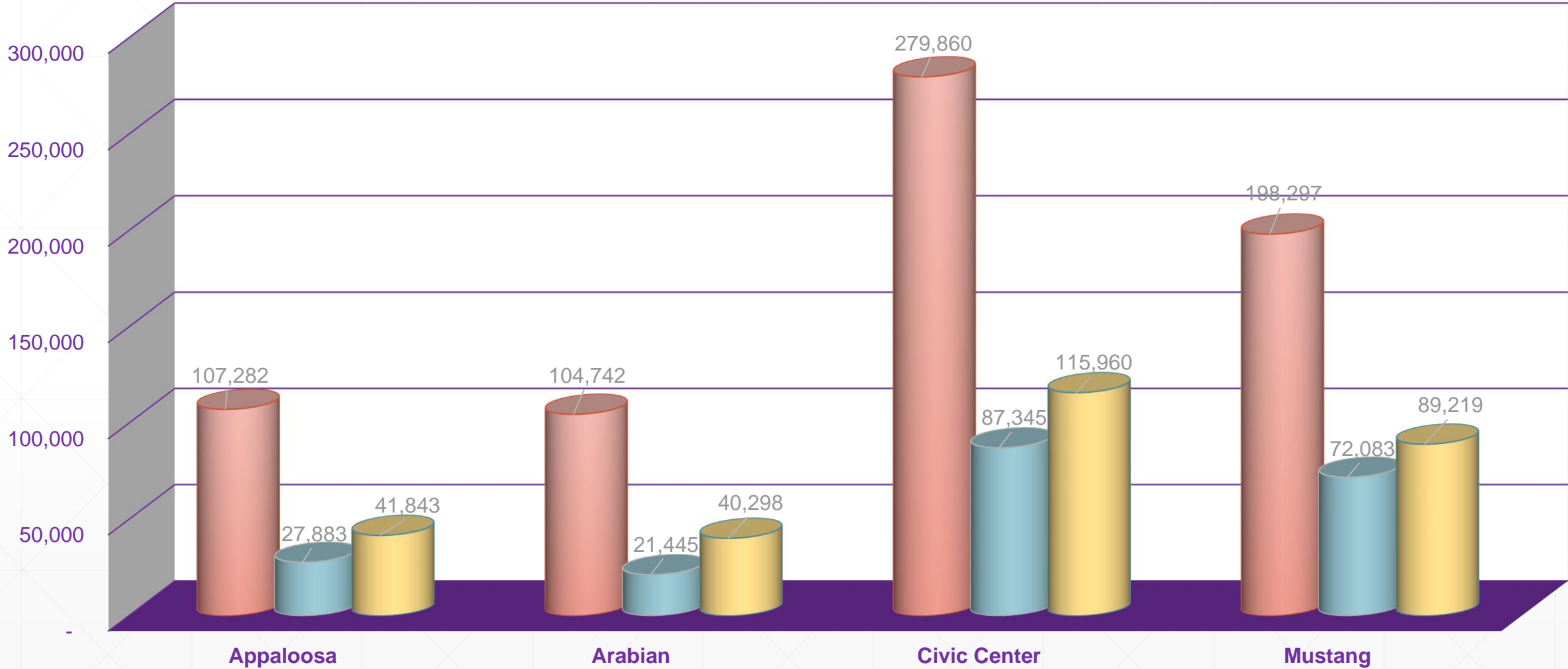
COVID-19 operational reductions happened in March 2020 – Q3 of FY19/2 and continued to impact Library operations until January 2022



YTD Attendance (Gate count, Drive Thru, Curbside) - All Libraries

Prior YTD: 208,756
Current YTD: 287,320 (137.6%)

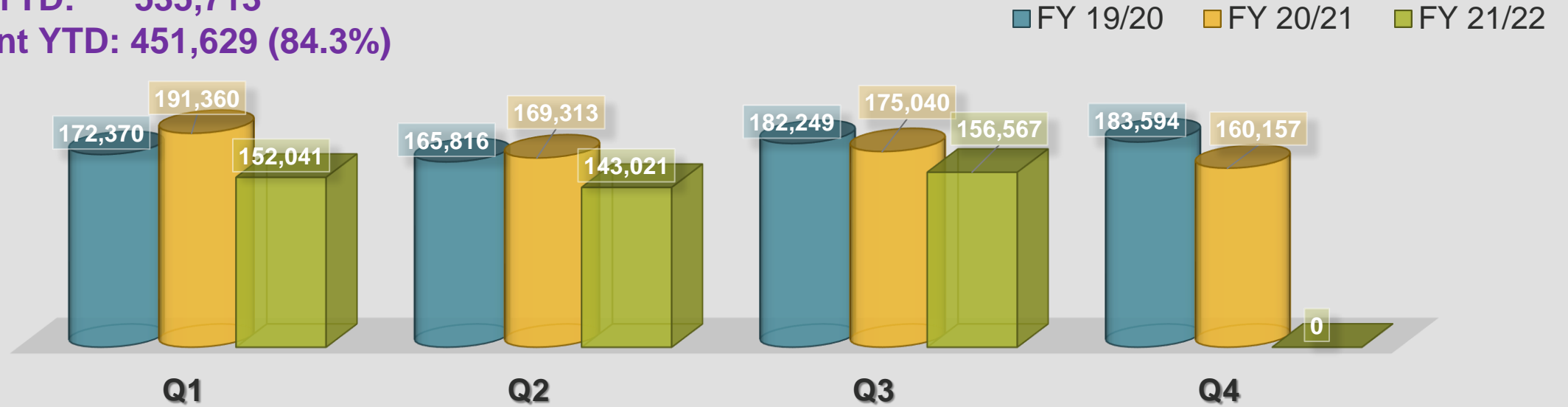
FY19/20 FY20/21 FY21/22



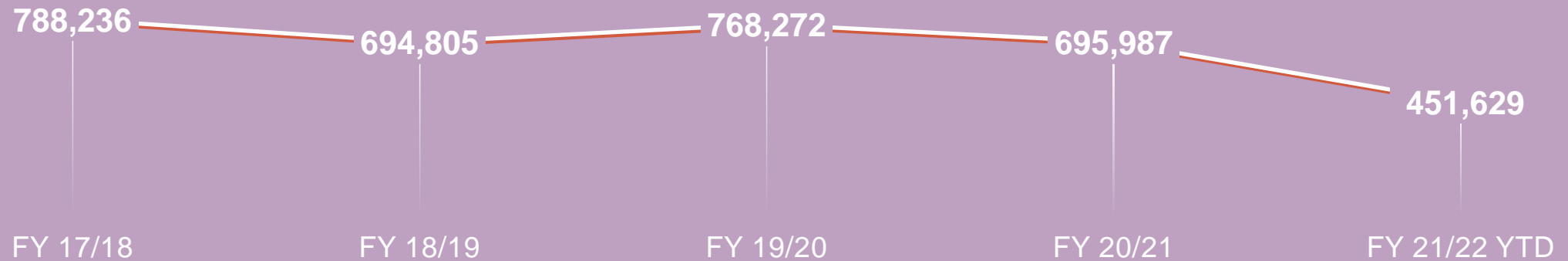
YTD Attendance by Library

*COVID-19 operational reductions occurred in March 2020

Prior YTD: 535,713
Current YTD: 451,629 (84.3%)



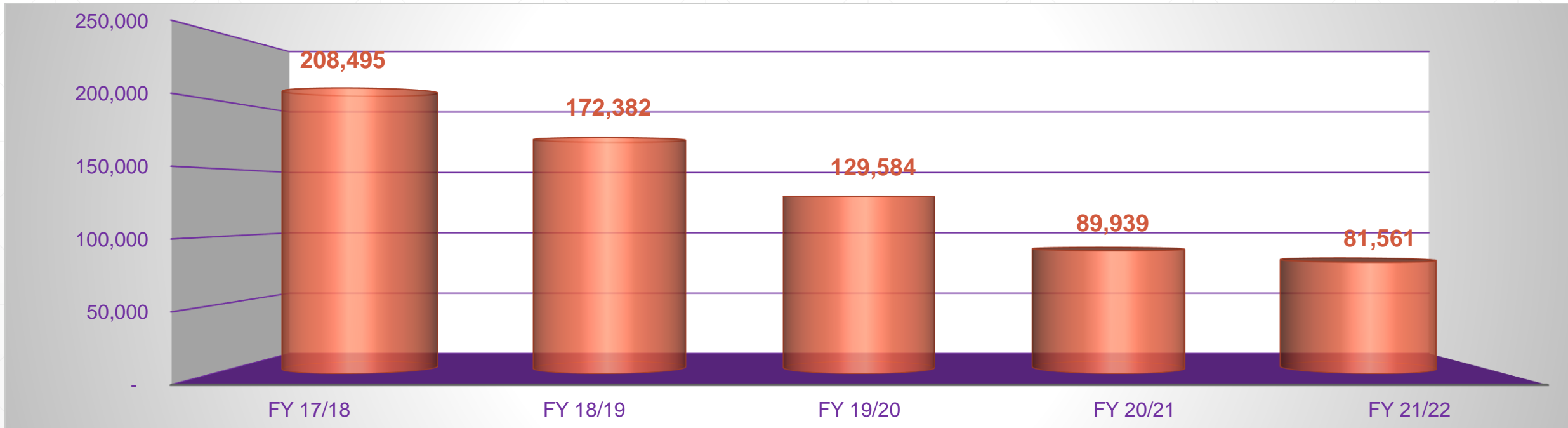
DIGITAL GATE COUNT HISTORY



Year To Date - All Libraries Digital Gate Count (Library Catalog Account Logins + Pegasus Webpage Visits FY 20/21)

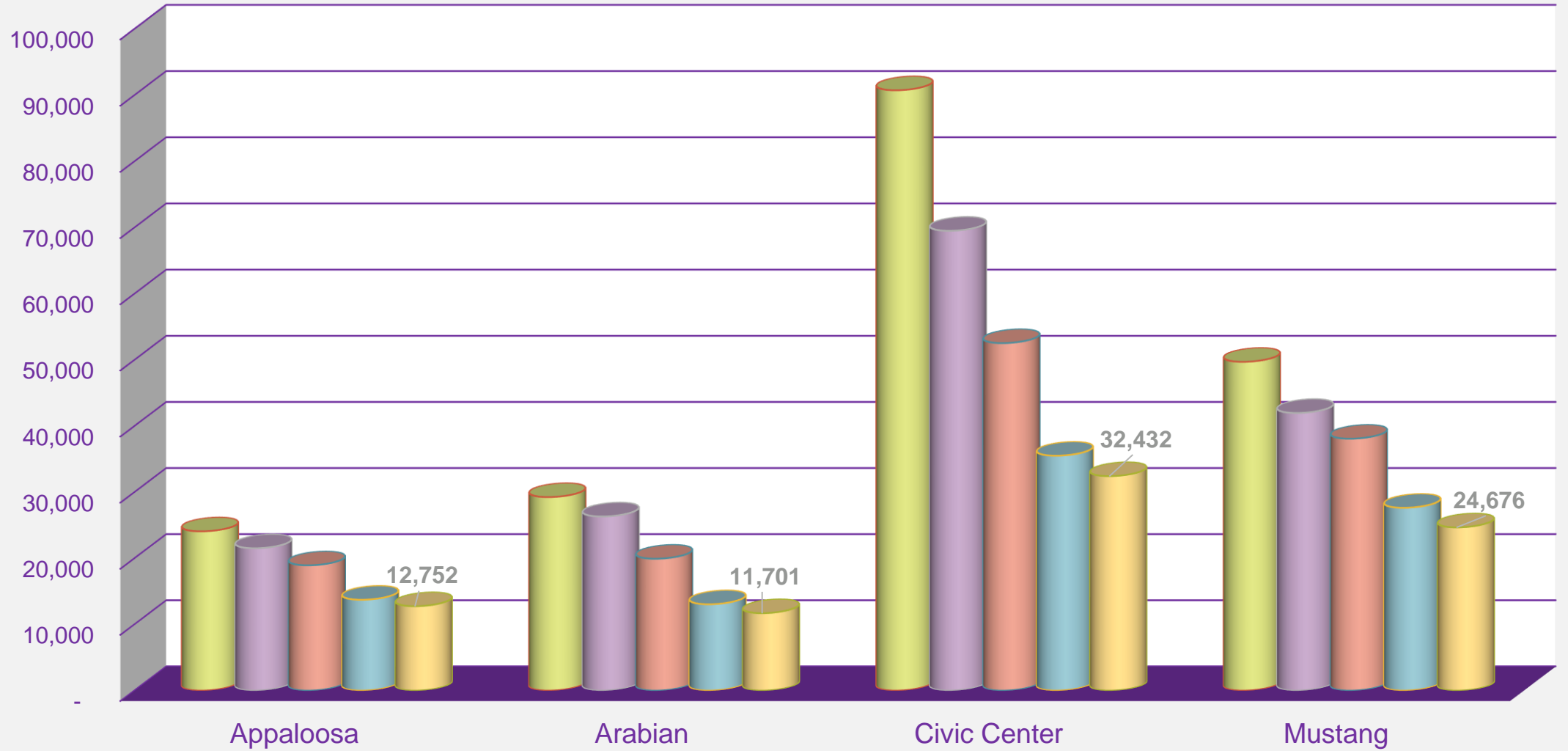
Library Card Holders Database Maintenance Project Timeline

- 17/18 – began annual card renewal requirement
- 18/19 – first large deletion of accounts of patrons who have not used library in over 2 years, -33k patrons records
- 19/20 - second large deletion of accounts completed of patrons who have not used library in over 2 years, -58k patrons records
- 20/21 – final deletion of cards that have been expired for 2 years or more, -24k patron records; from here forward, monthly purges have occurred to maintain database data integrity



FY 17/18 FY 18/19 FY 19/20 FY 20/21 FY 21/22

*Library Card Holders Database Maintenance Project starting in FY18/19 impacted all branches.

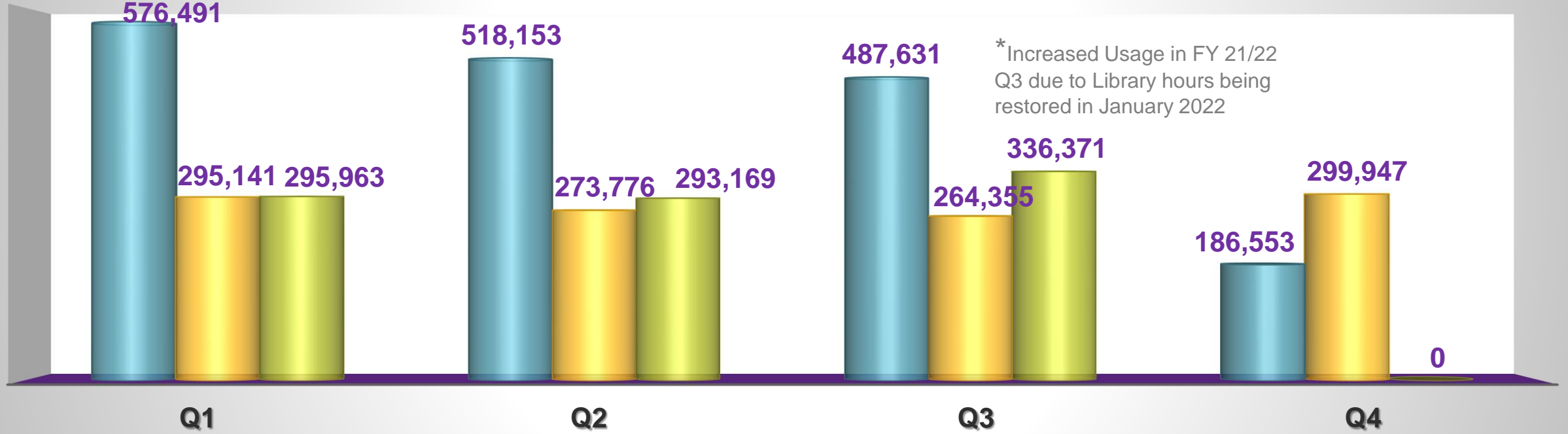


Prior YTD: 833,272
Current YTD: 925,503 (111.1%)

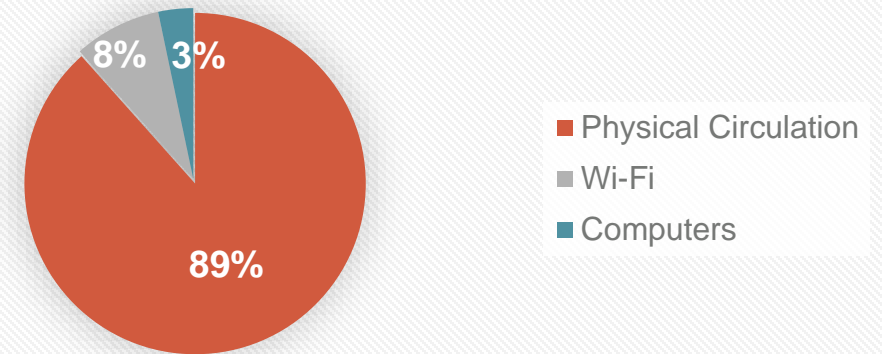
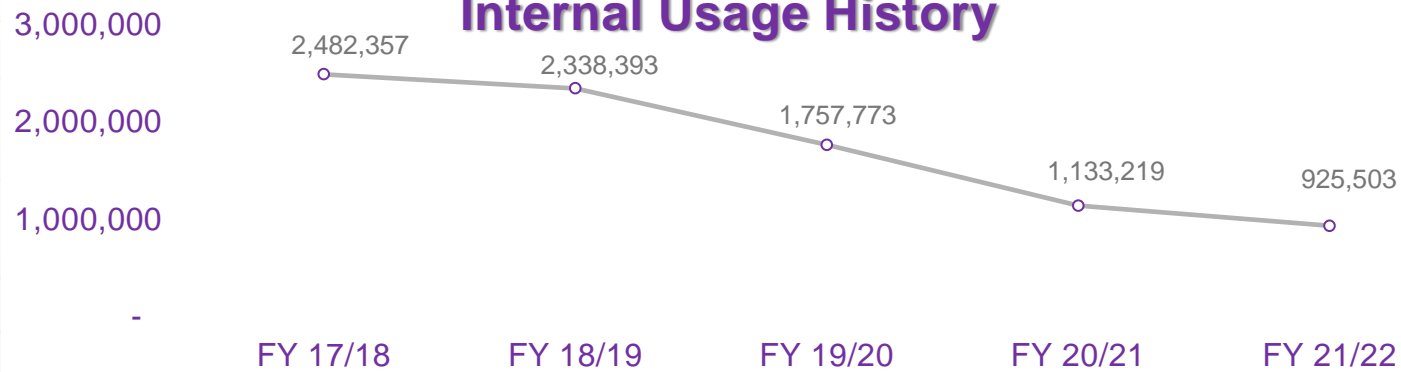
FY 19/20

FY 20/21

FY 21/22



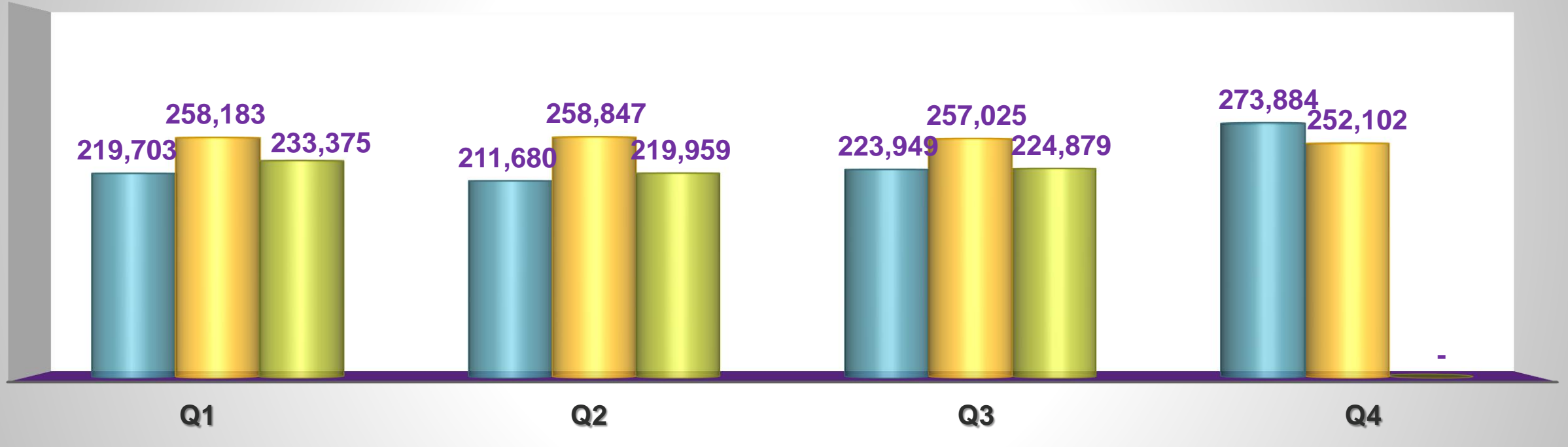
Internal Usage History



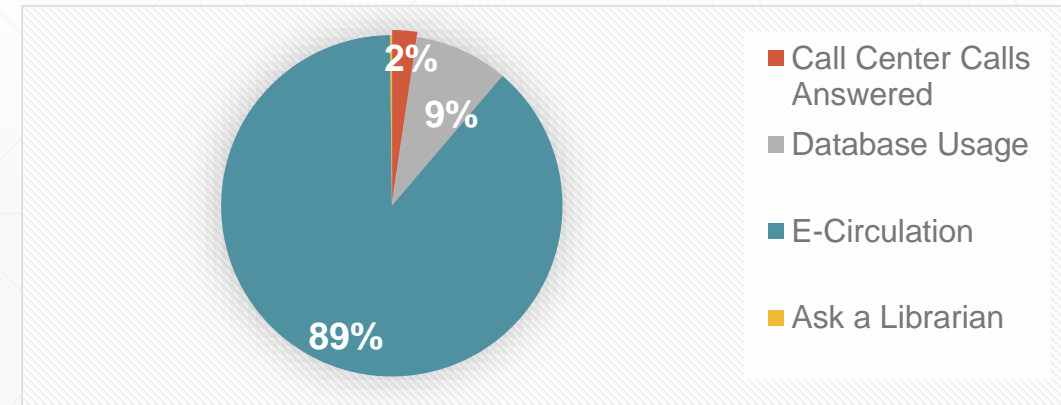
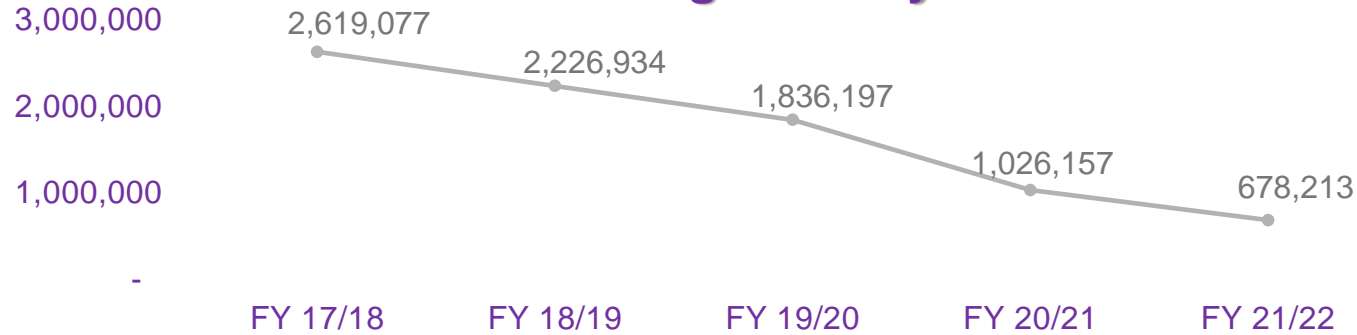
Internal Usage - All Libraries (Physical Circulation + Wi-Fi Use + Computer Usage)

Prior YTD: 774,055
 Current YTD: 678,213 (87.6%)

FY 19/20 FY 20/21 FY 21/22

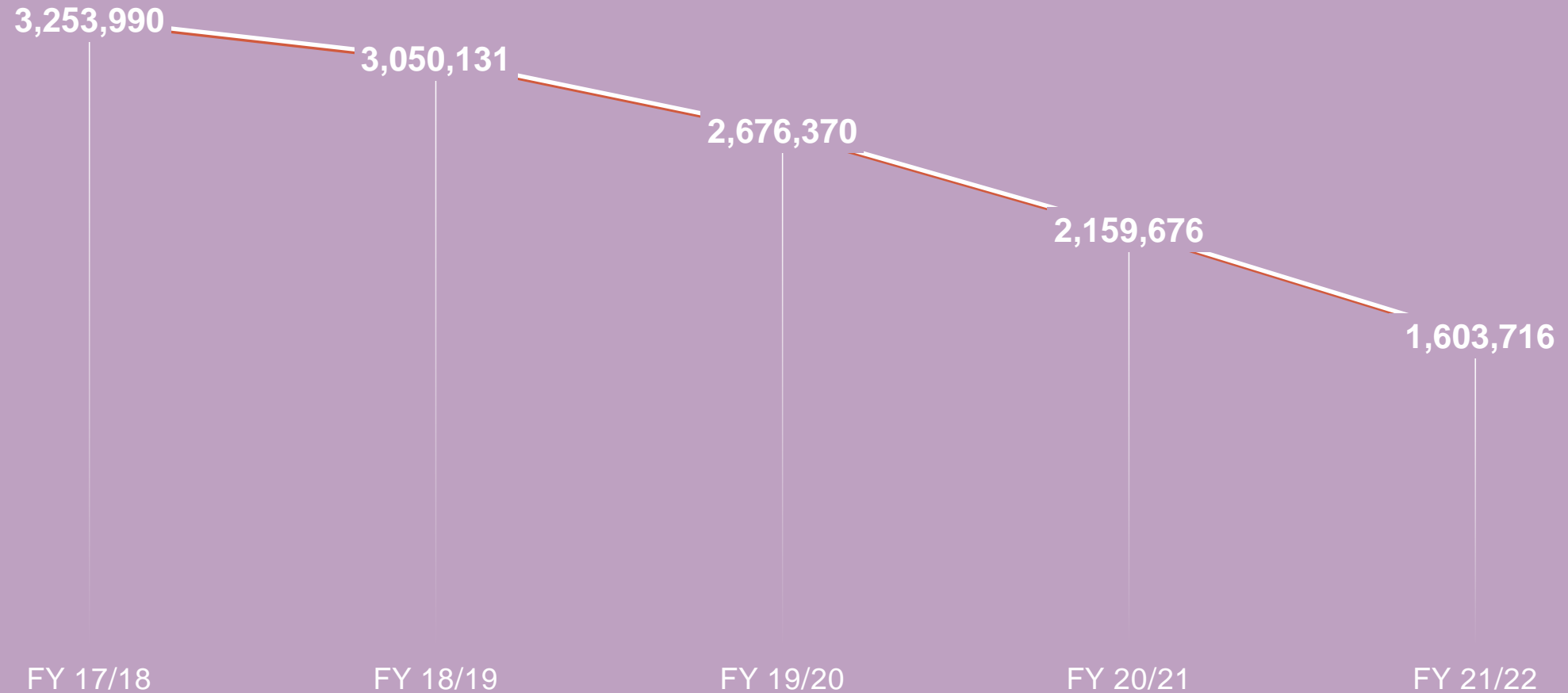


Remote Usage History



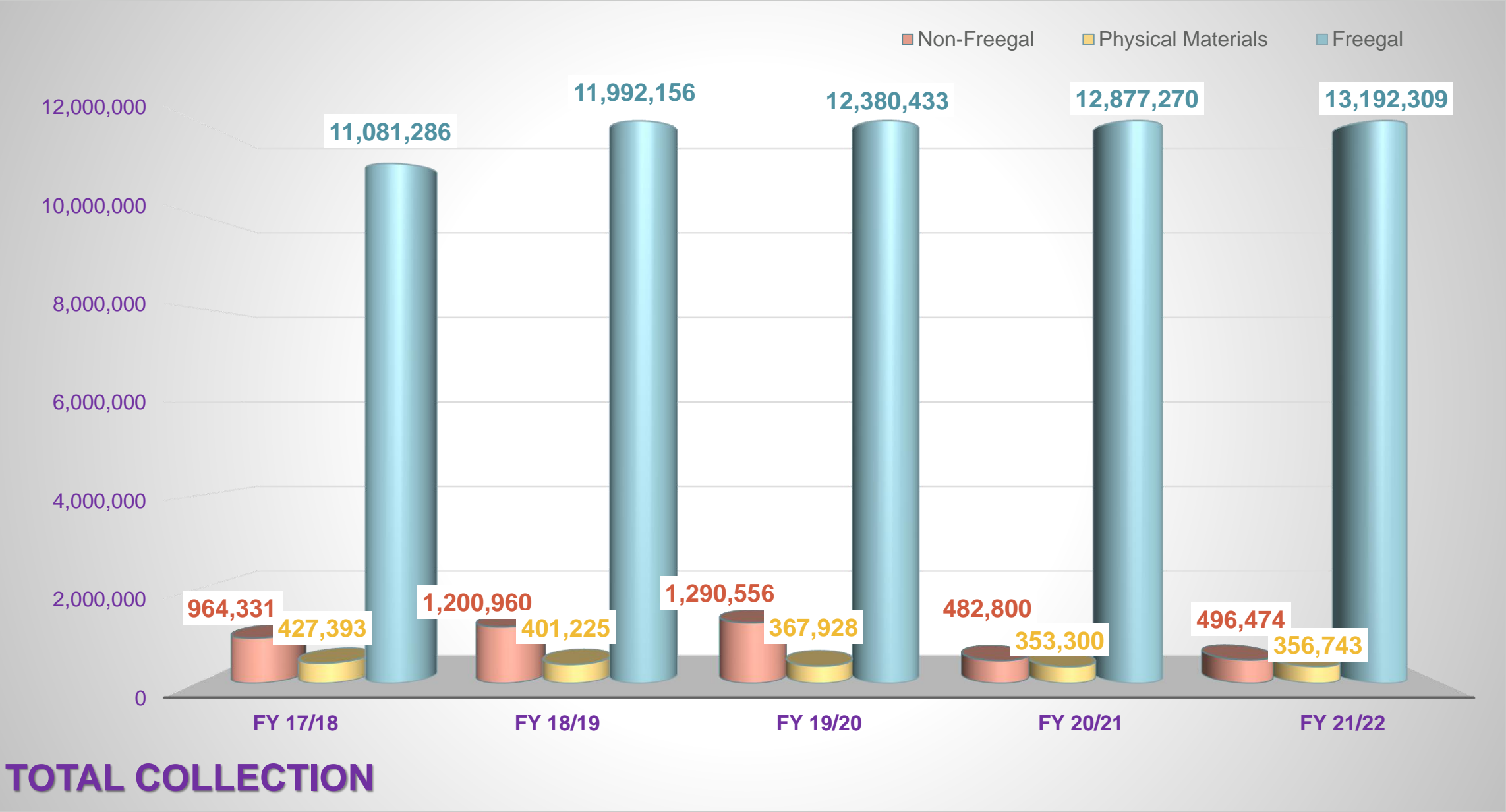
Remote Usage - All Libraries (Library Help Line # of Calls Answered + Database Usage + E-Circulation + Ask-A-Librarian)

TOTAL USAGE HISTORY

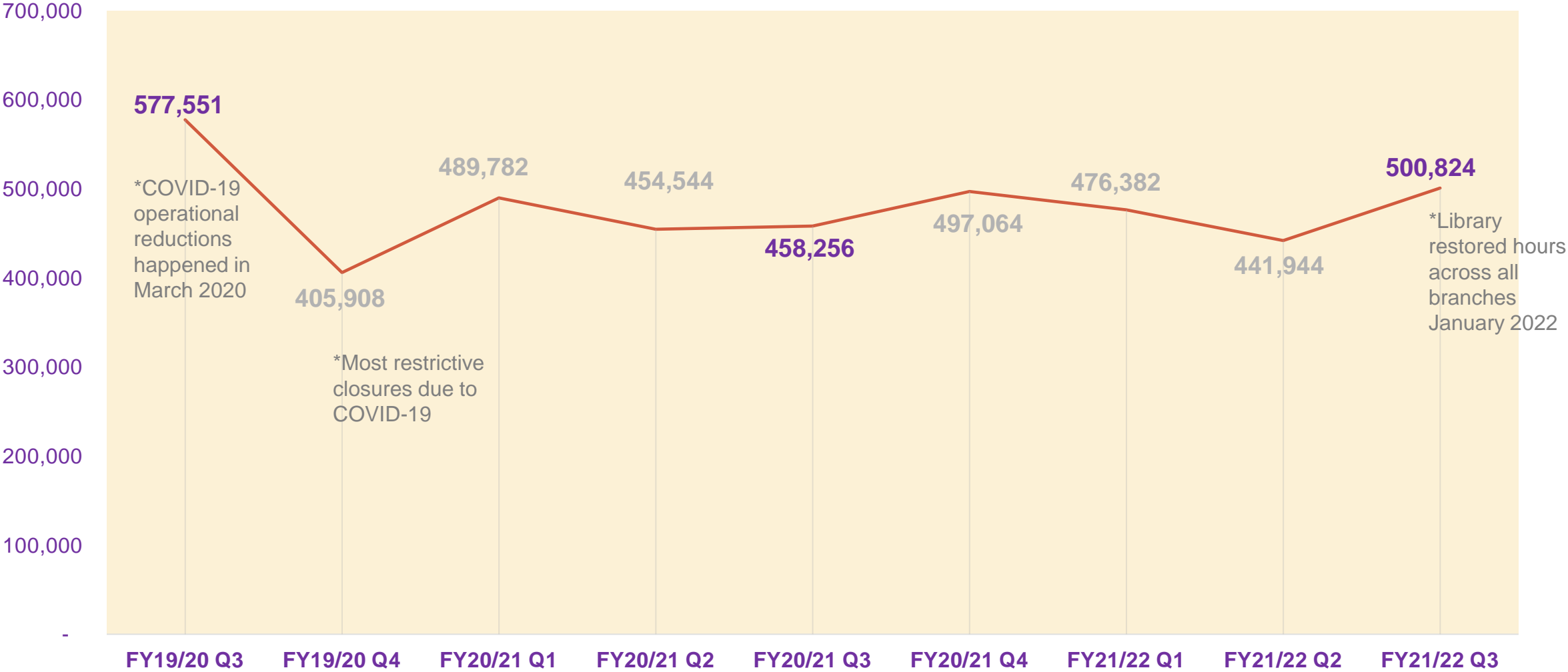


Total Usage – All Libraries (Internal Usage Physical Circulation + Wi-Fi Use + Computer Usage **+ Remote Usage)**

Prior Yearend: 13,713,370
Current YTD: 14,045,526 (102.4%)



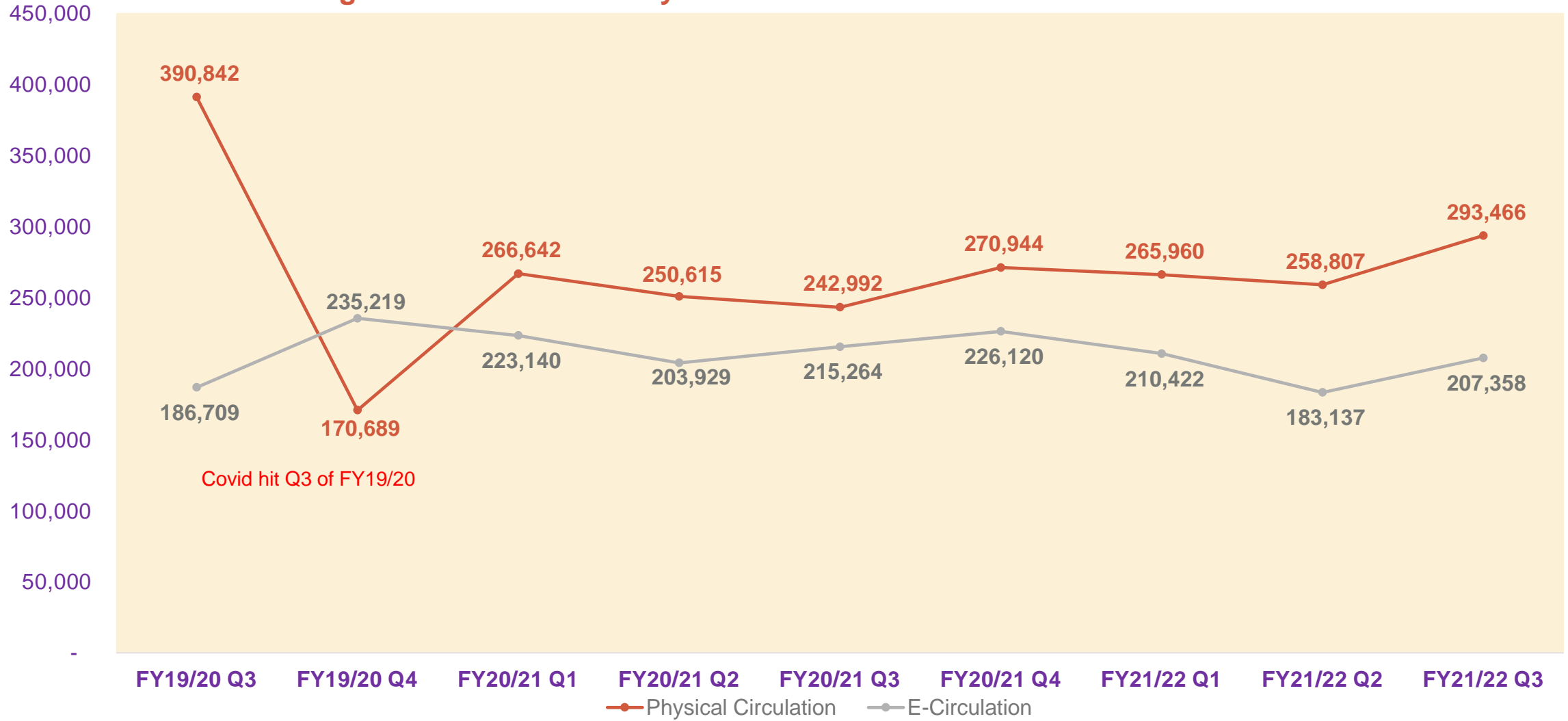
Change over 12 months: 9.3%
Change over 24 months: -13.3%



TOTAL CIRCULATION

Change over 12 months: Physical +20.8%
Change over 24 months: Physical -24.9%

E-Circulation -3.7%
E-Circulation +11.1%

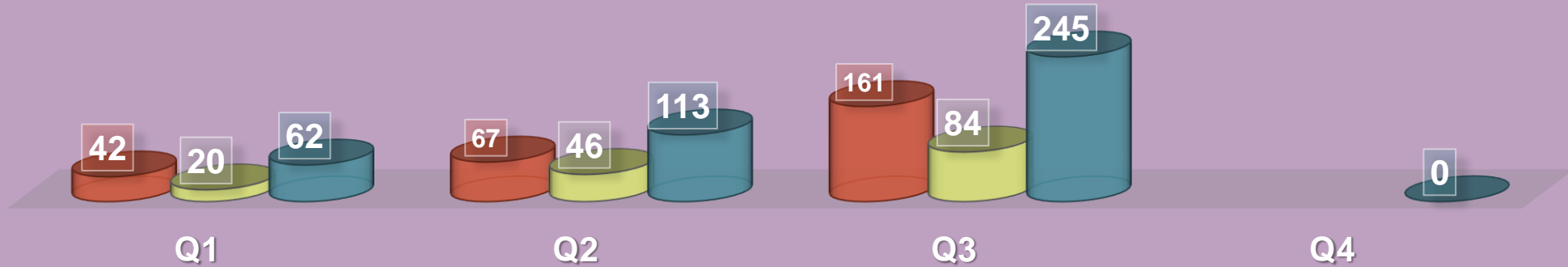


PHYSICAL CIRCULATION VS E-CIRCULATION

Total Programs YTD: 420

PROGRAMS

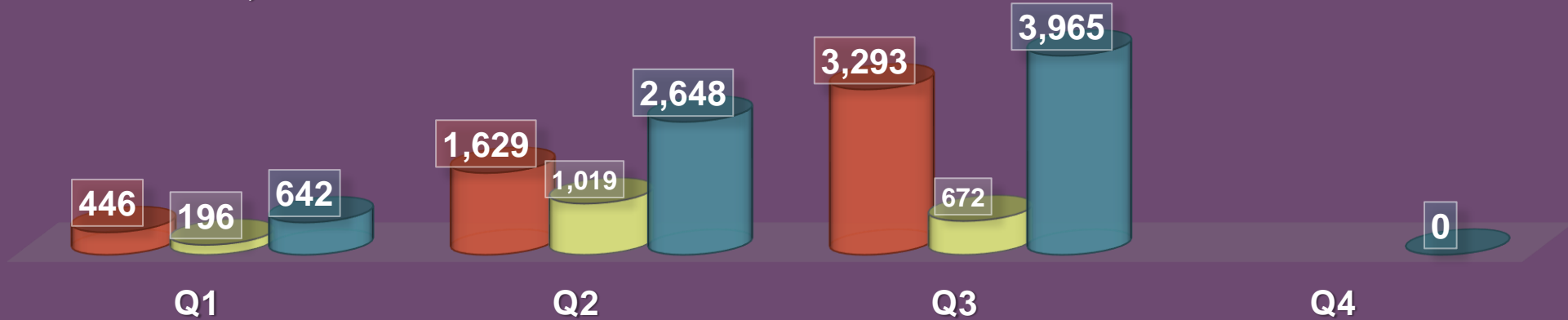
■ Youth ■ Adult ■ Total



Total Attendance YTD: 7,255

PROGRAM ATTENDANCE

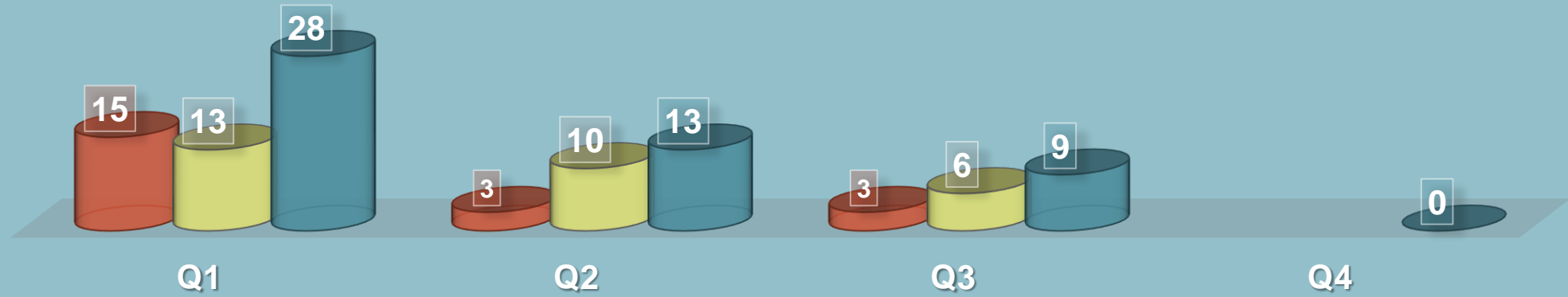
■ Youth ■ Adult ■ Total



Total Programs YTD: 50

VIRTUAL PROGRAMS

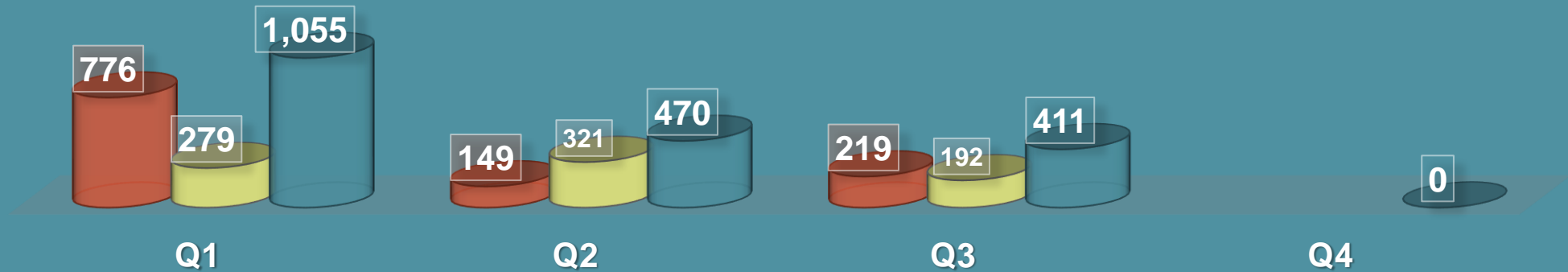
■ Youth ■ Adult ■ Total



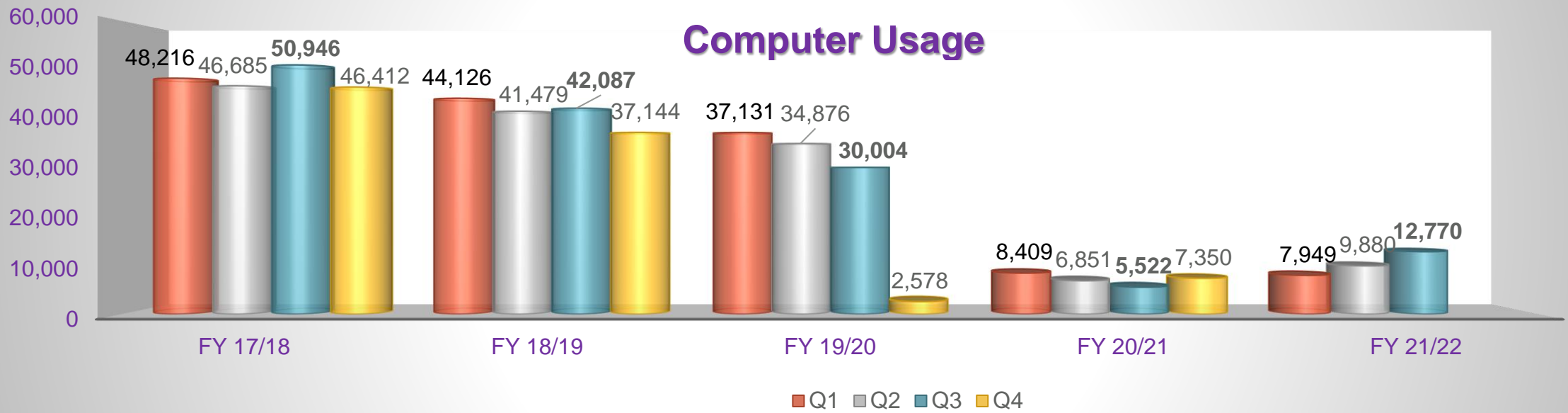
Total Attendance YTD: 1,936

VIRTUAL PROGRAM ATTENDANCE

■ Youth ■ Adult ■ Total

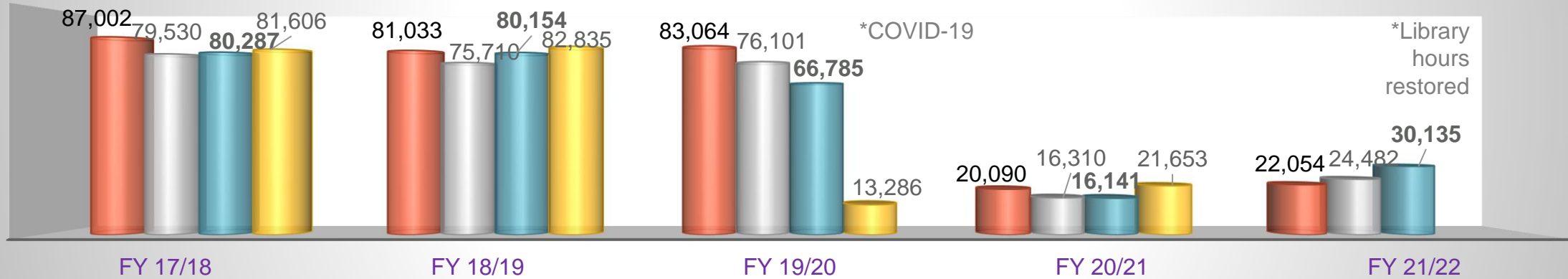


Computer Usage



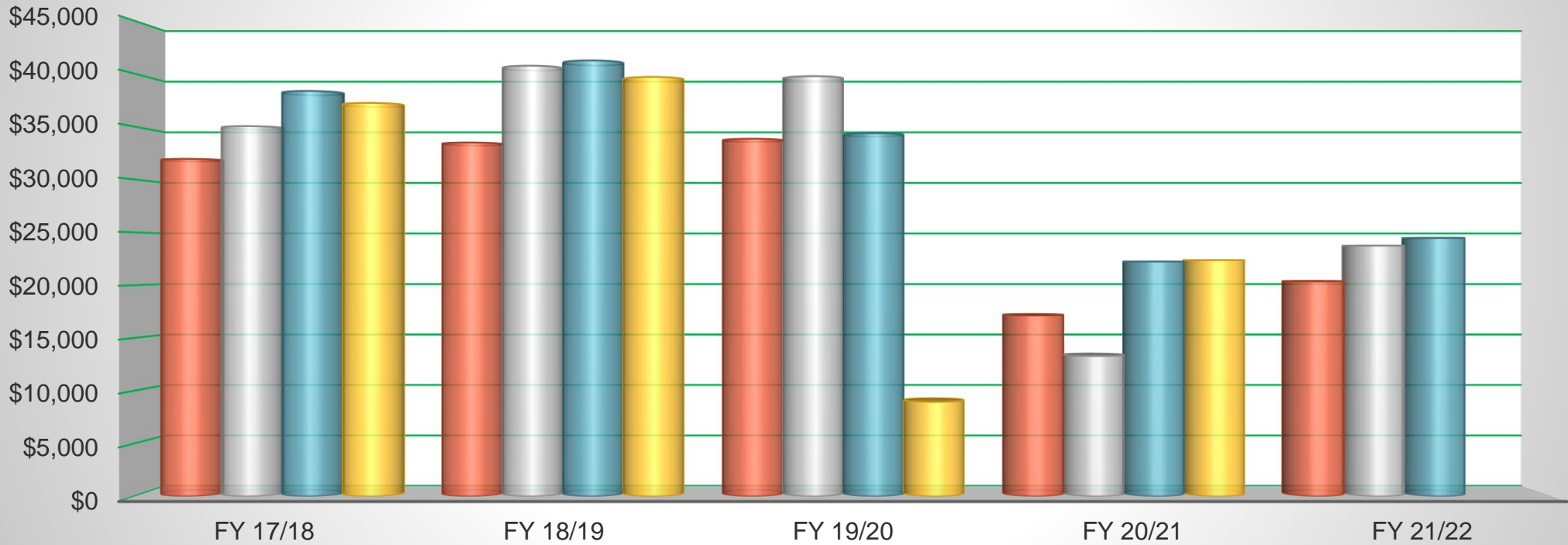
Wi-Fi Usage

Q1 Q2 Q3 Q4

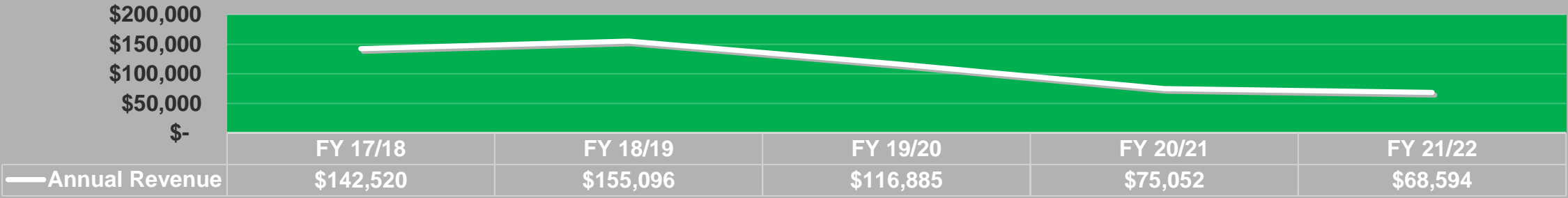


Revenue Prior YTD: \$ 52,675
Current YTD: \$ 68,594 (130.2%)

Q1 Q2 Q3 Q4



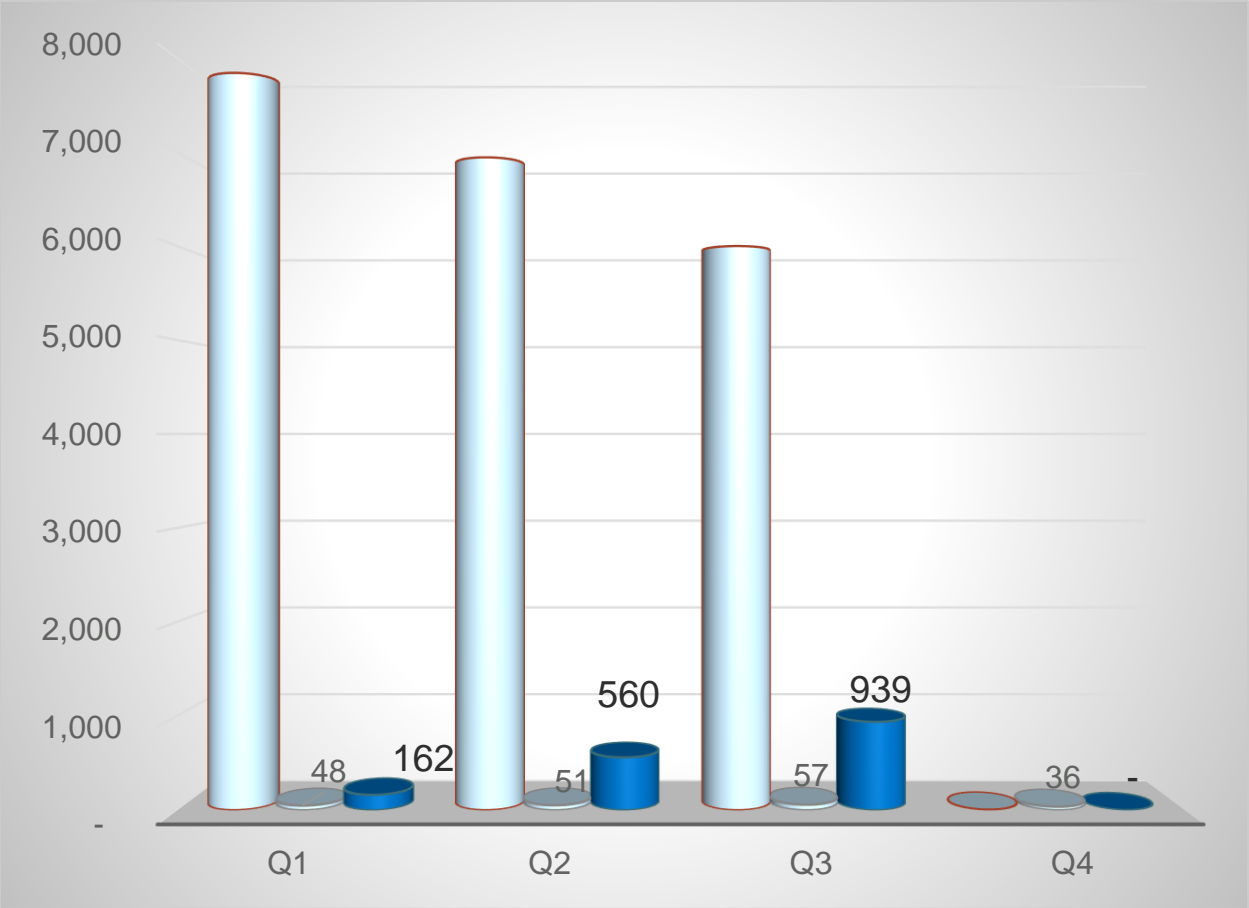
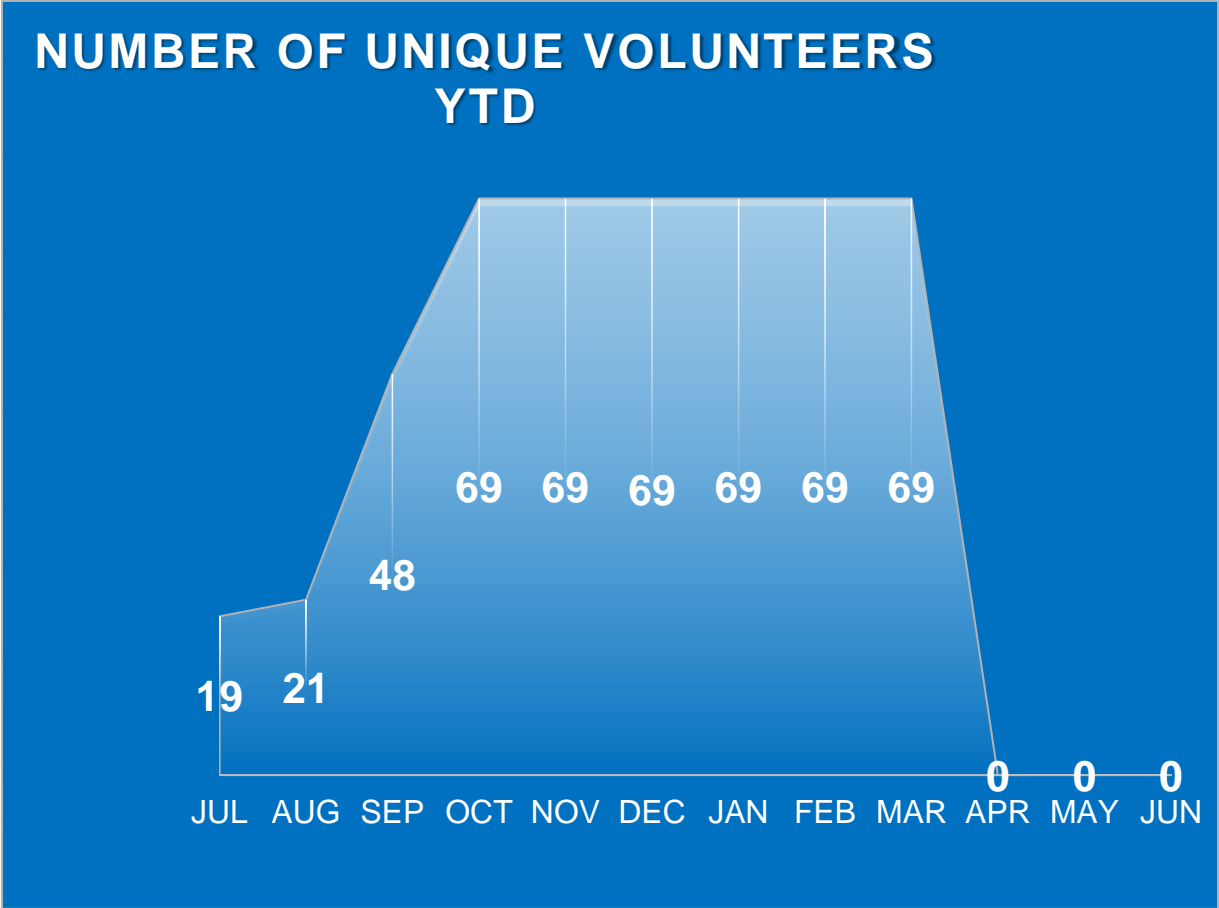
ANNUAL REVENUE



Prior YTD
Current YTD

Number of Volunteers: 6
Number of Volunteers: 69

Hours Volunteered: 156
Hours Volunteered: 1,660



	Q1	Q2	Q3	Q4	YTD
Value of Volunteer Hours (\$ 25.67/hour)	\$ 4,158.54	\$ 14,375.20	\$ 24,104.13		\$ 42,637.87
Pct. Of Personnel Budget	0.31%	0.90%	1.46%		0.93%